

Curriculum Vitae – Greg Turner

Name: **Greg TURNER** B.App.Sc., Grad.Dip.App.Sc., Cert GMH, MAPS

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Academic Qualifications:

- Bachelor of Applied Science (Applied Psychology) (USQ)
- Graduate Diploma of Applied Science (Applied Psychology) (USQ)
- Certificate in Global Mental Health: Trauma and Recovery (Harvard Program in Refugee Trauma)

Professional Registration & Memberships

- Registered with the Psychology Board of Australia (No. PSY0001401584)
- Member of the Australian Psychological Society (No.102000)
- Medicare registered (Provider No. 4480791L)

Recent courses completed

- Certificate in Global Mental Health: Trauma and Recovery. Harvard Program in Refugee Trauma (2011-12).
- Skills in Psychological Recovery train the trainer. Australian Centre for Posttraumatic Mental Health (2012).
- Suicide Prevention (in clinical practice). Australian Psychological Society (2012).
- Telephone Cognitive Behavioural Therapy. Australian Psychological Society (2014).
- e-Health for Practitioners. Australian Psychological Society (2016).

Current Positions & Affiliations

- Owner & Principal Psychologist, Global Community Consulting;
- Consultant, Australasian Centre for Rural and Remote Mental Health;
- Consultant Psychologist, Vision Psychology
- Consultant Psychologist, Romero Centre (pro bono)

Previous Positions & Affiliations

- Lecturer, School of Medicine, University of Queensland, (2007 – 2016)
- Co-founder & Foundation Director of World Wellness Group Ltd (2011 – 2015);
- Foundation Member of the Executive of Mental Health in Multicultural Australia (2011 to 2013)
- State-Wide Liaison & Policy Coordinator, Queensland Transcultural Mental Health Centre, Queensland Health (2007 to 2013).
- Education & Development Coordinator, Queensland Transcultural Mental Health Centre, Queensland Health (1999 to 2007)

Presentations & Media

- *ABC TV Tasmania News* featured Greg Turner MAPS discussing asylum seeker mental health, which was subsequently broadcast on *ABC TV News 24 Sydney* and a further ten NSW regional news services.
- ABC Online news featured Greg Turner MAPS discussing asylum seeker mental health.

Brief CV

Greg Turner is a registered psychologist and a Member of the Australian Psychological Society, with 20 years' experience as a psychologist working in private and public mental health. Since 1999 Greg has specialised in transcultural mental health working within public mental health services and through his consulting business, Global Community Consulting.

Since 2014 Greg has focussed on providing workforce support in complex and challenging environments involving high levels of risk to mental health and wellbeing. Specifically this has involved building and maintaining the capacity of those who work with asylum seekers and refugees in international settings. To achieve this Greg developed and delivered a number of training programs such as *Therapeutic Case Management*, *Facilitating Reasonable Hope*, *Masterclasses on Cultural Responsiveness*, and *Maintaining the Mental Health and Cognition of Asylum Seekers and Refugees*.

Global Community Consulting Activities (from most recent)

Wellbeing Support for La Boite Theatre Company (March 2017 to June 2017).

Greg Turner was contracted by La Boite Theatre Company to provide wellbeing support for the cast of *The Village*, all whom are from refugee backgrounds. The cast tell the stories of their lives and experiences leading to their need to flee their countries and find safety, the perilous journeys they undertook and their lives in Australia. This interactive production utilised sets such as a small boat in which the audience had to cram into, UNHCR tents, etc. The production was highly successful and featured on Australian television - <http://www.abc.net.au/news/2017-05-10/australia-wide-may-13/8515268> (The story starts at 8:24mins).

EAP for Refugee Support Staff on Nauru (December 2014 to December 2016)

Global Community Consulting (GCC) was the sole provider of Employee Assistance Program (EAP) services for Connect Settlement Services (CSS) from the commencement of CSS operations in late 2014 to the end of its contract with the Australian Governments Department of Immigration and Border Protection (DIBP) in December 2016. CSS was contracted to DIBP to deliver settlement services, including case management, community development and capacity building, to individuals and families granted refugee status on Nauru, Micronesia. The CSS workforce comprised over 180 staff on Nauru and Australian based in Brisbane, Canberra and Melbourne.

Throughout this time Greg made 13 EAP visits to Nauru, mostly of 10 days duration, providing individual EAP sessions, group and individual critical incident debriefing sessions, management support, and professional development sessions. Offsite, Greg provided telephone counselling and debriefing sessions (Australia to Nauru), and return to Australia debriefing sessions (in person or via telephone or Skype). The EAP provided these services across all workforce groups including expats, refugees and Nauruans.

EAP for Refugee Settlement Capacity Building Staff in PNG (January 2016 to December 2016)

Throughout 2016 Greg provided EAP services, consisting of group debriefings and individual sessions, to staff undertaking refugee settlement capacity building with PNG nationals in various locations across PNG including Manus Island.

Organisational Review (2014)

On behalf of a client organisation Greg headed up a team to conduct a within-organisational (confidential) review of an international organisations' welfare services program operating in two countries. This involved a desk top review, site visits to both locations and staff interviews, and development of a review report.

Training for International Asylum Seeker Welfare Services Staff (2014)

Throughout 2014, on behalf of a client organisation Greg provided training to welfare services staff of an international organisation operating in two countries. Training consisted of a 1 day workshop on Case Management and a 1 day workshop on Mental Health and self-care. Each workshop was repeated 4 times over a period of 6 months.

Consultant Psychologist, Romero Centre (January 2017 to present) <http://romero.mercycs.org.au/>

Early in 2017 Greg established a pro bono psychology clinic for asylum seekers accessing the Romero Centre in Brisbane Australia. The clinic is currently one day per fortnight and it is hoped to increase this and have other refugee mental health specialists providing pro bono services.

Consultant Psychologist, Vision Psychology (2015 to present) www.visionpsychology.com/greg-turner/

Greg joined Vision Psychology in 2015 as a consultant psychologist seeing members of the public presenting with a range of psychological concerns. With almost 20 years of experience as a psychologist Greg takes a practical and pragmatic approach to therapy and counselling utilising a relaxed and informal approach which recognises that as human beings we all have times in our lives when things don't go well.

Consultant Psychologist, Australasian Centre for Rural and Remote Mental Health (ACRRMH) (2014 to present)

Greg provides specialist advice to the ACRRMH in regards to mental health issues and interventions for people in rural and remote Australia. Greg also contributes to the development and trialling of resources developed by the Centre.

Adjunct Lecturer, University of Queensland, School of Medicine (2007 to 2016)

Greg was awarded an academic title of Lecturer in 2007 following his development of a post graduate subject *Introduction to Transcultural Mental Health* within the Department of Psychiatry. Greg delivered this subject to students enrolled in a number of courses within the Department. In 2014 Greg moved to the Discipline of General Practice where he delivered lectures on *Global Mental Health* to MBBS students.

Queensland Health Activities

From March 1999 to January 2007 Greg was the foundation Education and Development Coordinator with the Queensland Transcultural Mental Health Centre (QTMHC), Queensland Health, where he was responsible for the professional development of Mental Health Service clinicians throughout Queensland in regard to best practice in the clinical assessment and treatment of migrants, refugees and asylum seekers. Greg coordinated the development of the *Managing Cultural Diversity in Mental Health* 9 module Train-the-Trainer program which he delivered to over 500 participants across Queensland, N.S.W., Northern Territory, Western Australia and Tasmania. In

this role Greg also developed and delivered lectures to university students and in partnership with the University of Queensland (UQ), Department of Psychiatry coordinated the development of Queensland's first postgraduate subject on transcultural mental health which he facilitated each year. Greg taught 1st and 4th year psychiatric registrars in transcultural mental health. Greg also sat on Curriculum Development Committees which were responsible for developing the curriculum for the professional development of all mental health clinicians employed by Queensland Health.

During this time Greg also coordinated numerous projects and was the co-developer of the *Multicultural Mental Health Awareness Scale* (MMHAS), one of the only scales to ascertain the knowledge, skills and awareness required for clinical competence in the field of multicultural mental health. Greg also developed the *Collegial Model of interpreting Within Culture* which he presented at international interpreter conferences and utilised in the training of hundreds of mental health interpreters and clinicians across Australia.

From February 2007 to May 2013 Greg was the State-Wide Liaison & Policy Coordinator with the QTMHC. The major role of this position was to conduct initial research and scope the viability of a District Partnership program across Queensland, acquire funding and then manage the program consisting of thirteen Multicultural Mental Health Coordinators located within twelve Hospital and Health Services across Queensland. This was a senior role developing strategic policy directions and liaising with senior management from District MHS's and Queensland Health's Mental Health Alcohol and Other Drugs Directorate. Greg was also part of the team which successfully tendered for the DOHA funded Mental Health in Multicultural Australia (MHiMA) project and was a foundation member of the MHiMA Executive.

After taking a voluntary redundancy from QTMHC in May 2013 Greg re-established Global Community Consulting (originally established in 1998) as well as continuing as a Board Director and clinician with WWG.

World Wellness Group (WWG) Ltd – www.worldwellnessgroup.org.au

In November 2011 Greg and four colleagues founded the World Wellness Group Ltd (WWG), a not-for-profit social enterprise providing bulk-billed mental health and wellbeing support to disadvantaged migrants, refugees and asylum seekers from CALD backgrounds. WWG provides primary care via GPs and clinical consultations for sub-acute mental health conditions. WWG is a registered charity, is self-funded and provides services free of charge by bulk billing through Medicare.

From January 2013 to January 2015 Greg provided external group and individual supervision to Australian Red Cross (Qld) Migration Support Program staff as well as delivering professional development sessions to Red Cross staff and volunteers. On behalf of WWG Greg established and coordinated an Employee Assistance Program (EAP) for the Multicultural Development Association (MDA) Ltd and provided psychological consultations. Greg also provided MDA with critical incident stress debriefings, staff development sessions, and management support. In February 2015 Greg stepped down from WWG Board of Directors to focus on his own consulting activities.

Greg continues to have a high profile in transcultural mental health across Australia and has published articles, book chapters and delivered many conference papers, some examples of publications include:

Recent Publications

- Ψ **Turner, G.** (2017). Facilitating Reasonable Hope with Asylum Seekers and Refugees. *Forced Migration Review*, 55, 72-74.
- Ψ Minas, H., Kakuma, R., Too, L.S., Vayani, H., Orapeleng, S., Prasad-Ildes, R., **Turner, G.**, Procter, N., & Oehm, D. (2013). Mental health research and evaluation in multicultural Australia: developing a culture of inclusion. *International Journal of Mental Health Systems*, 7 (13).
- Ψ Otero-Forero, A., **Turner, G.**, & De Silva, D. (2010). Culture and Practice. In M. Groves & J. Fitzgerald (Eds.), *Communication Skills in Medicine* (pp. 93-106). Melbourne: IP Communications.
- Ψ Khawaja, N. G., Gomez, I. and **Turner, G.** (2009). Development of the Multicultural Mental Health Awareness Scale. *Australian Psychologist*, 44 (2), 67-77.
- Ψ **Turner, G.** (2006). Moving from Cultural Competency in Multicultural Mental Health to Contextual Competence. *Synergy 2006* (3). Sydney: Multicultural Mental Health Australia.
- Ψ **Turner, G.** (2005). Caught in the Current of Change. *Australian Mosaic*, 12 (4). Federation of Ethnic Communities' Councils of Australia: Canberra.

Conference & Workshop Presentations

- Ψ **Turner, G.** (September, 2014). Workshop presentation to the 49th APS Annual Conference, Hobart, 2014. *The Psychological Care of Refugees & Asylum Seekers in the Community*. Hobart.
- Ψ **Turner, G.** (June 2013). Presentation to the College of Clinical Psychology (Qld). *The Mental Health Care Of Asylum Seekers in the Community*. Brisbane.
- Ψ **Turner, G.** & Proctor, N. (September 2012). Workshop presentation (repeated over 3 days of the conference) to the GPCE Brisbane conference. *Mental health and trauma informed engagement with people from refugee backgrounds*. Brisbane.
- Ψ **Turner, G.**, Wright, B & Manesh, M. (2 September, 2009). Workshop presentation to the 3rd W.A. Transcultural Mental Health Conference. *Working Effectively with Interpreters*. Perth.
- Ψ **Turner, G.** (5 December, 2008). Invited workshop presentation to the Illawarra Area Health Service, Interpreter Service: *Onsite Mental Health Interpreting: A Workshop for Professional Interpreters*. Port Kembla.
- Ψ **Turner, G.** & Johnson, V. (14 August, 2008). Paper presentation to the Unity in Diversity conference. *Enhancing Cohesion Between CALD Communities and Mental Health Services*. Townsville.
- Ψ **Turner, G.** (23 May, 2008). Invited workshop presentation to Northern Territory Mental Health Service providers: *Cultural & Language Issues in Mental Health: Best Practice Mental Health Care in a Culturally Diverse Community*. Darwin.
- Ψ **Turner, G.** (24 May, 2008). Invited workshop presentation to Northern Territory Interpreter providers: *Onsite Mental Health Interpreting: A Workshop for Professional Interpreters*. Darwin.
- Ψ **Turner, G.** (9 May, 2008). Invited workshop presentation to the Sydney West Area Health Service, Interpreter Service: *Onsite Mental Health Interpreting: A Workshop for Professional Interpreters*. Parramatta.
- Ψ **Turner, G.** (17 April, 2008). Invited workshop presentation to the Statewide Gambling Help Network: *Transcultural Issues in Problem Gambling*. Brisbane.
- Ψ **Turner, G.** (6 February 2008). Invited presentation to the Mental Illness & Contemporary East Asian Communities: Responding to Culture conference. *Schooling in a Globalised World: Mental Health Issues facing Homestay Students*. Brisbane.
- Ψ **Turner, G.** (15 April 2007). Workshop presentation to Critical Link 5, International Congress for Interpreters and Translators: Sydney. *A Collegial Model of Mental Health Interpreting in Australia*. Sydney.
- Ψ **Turner, G.** (10 May 2007). Invited presentation to the UQ / Qld Health 'New Perspectives and Recent Developments in Recovery Focussed Practice Symposium'. *How Transcultural Practice Provides a Template for Recovery Focussed Mental Health Practice*. Brisbane.
- Ψ **Turner, G.** (16 November 2006). Invited paper *The Development of a state-wide District Partnership Model in Multicultural Mental Health*. 2nd Western Australia Transcultural Mental Health conference: Perth.
- Ψ **Turner, G.** (15 November 2006). Invited pre-conference workshop. *The Communication of Meaning in Mental Health Interpreting*. 2nd Western Australia Transcultural Mental Health conference: Perth.
- Ψ **Turner, G.** (11 October 2006). Invited speaker to the A.C.T. Multicultural Mental Health Network conference Canberra. *Communication Issues in Transcultural Mental Health*.
- Ψ **Turner, G.** & Swartz, L. (6 September 2006). Invited pre-conference workshop on *A Collegial Model of Mental Health Interpreting*. Multicultural Disability Advocacy Association National Conference: Sydney.